### **Further Information**

Should you have any worries or concerns a message can be left on the Fracture Clinic Hotline and an appropriate person will contact you between 9 – 5pm, Monday to Friday.

Any messages left over a weekend will be dealt with on Monday.

Tel: 0161 778 5372

For any urgent worries or concerns outside of normal working hours please contact the Emergency Department you attended.

Non urgent concerns can be discussed with your GP.





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# VIRTUAL FRACTURE CLINIC

**Author: Trauma and Orthopaedics Directorate** 

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## Virtual Fracture Clinic Assessment

# The information below is important please read carefully

Fracture Clinics at the Pennine Acute NHS Trust have been redesigned in order to offer the most safe and effective way to assess your recent injury/broken bone(s) and reducing your need to attend hospitals.

Coming to a traditional Fracture Clinic in the first few days following an injury is unnecessary in many cases as there will be no change in the treatment that has already been provided. This is also when the pain and immobility from the injury makes it more difficult to attend hospitals.

The "Virtual Fracture Clinic" is our new assessment process where your X-rays and initial assessment documentation will be electronically reviewed by an Orthopaedic Consultant within 72 hours of your attendance to one of our Emergency Departments or Urgent Care.

You don't need to attend the hospital for this assessment.

### Next steps

We will contact you within **five days** of this virtual assessment by telephone or letter.

We will either offer you a follow up appointment in the Fracture Clinic or a telephone appointment with a specialist to discuss your treatment.

If you have not heard from us within this time frame please contact us on Tel: 0161 778 5372.

Please be aware that phone calls made from within the hospital will appear on your phone as "number withheld"

Please speak to your family doctor (GP) or a Pharmacist if you require a further prescription or more advice about pain relief.